

Terms of Reference

For the renewal and upgrade of existing virtual machine software

1. The bidder must have completed, within the last 3 years from the date of submission and receipt of at least one (1) single contract of similar nature amounting to at least fifty percent (50%) of the ABC; or the prospective bidder should have completed at least two (2) similar contracts and the aggregate contract amounts should be equivalent to at least fifty percent (50%) of the ABC; and the largest of these similar contracts must be equivalent to at least half of the fifty percent (50%) of the ABC as required.
2. The bidder shall submit a valid and current Certificate of Distributorship/Dealership/ Resellership of the product being offered, issued by the principal or manufacturer of the product (if bidder is not the manufacturer). If not issued by manufacturer, must also submit certification/document linking bidder to the manufacturer.
3. The bidder shall have at least one (1) personnel with a VMWare Certified Professional (VCP) certification.

Virtual Machine Technical Specifications:

LOT 1 : Virtual Machine Software			
ITEM	QTY	UNIT COST	TOTAL
Five (5) New Licenses of Virtualization Software with Operations Management Enterprise Plus for 1 Processor	1 Lot	1,640,000.00	1,640,000.00
Renewal of the existing 12 Licenses of Virtual Machine Software for 1 Processor <i>(Renewal Coverage: 08-DEC-17 to 30-DEC-18)</i>	1 Lot	640,000.00	640,000.00
Renewal of the existing 1 License of Virtual Machine	1 Unit	220,000.00	220,000.00

Server 6 Standard (Renewal Coverage: Up to 30-DEC-18)			
SUB TOTAL			₱ 2,500,000.00

I. Five (5) New Licenses of Virtualization Software with Operations Management Enterprise Plus for 1 Processor

1.	Supply of 5 New Latest version of Virtual Licenses
2.	Must be the industry leading virtualization platform
3.	Must be unified, easy to use operations management
4.	Must have no reliance on general purpose Operating System/s.
5.	Must have a simplified patching technology with no unrelated patching; automated, image based and with rollback capabilities.
6.	Should be able to do advanced memory management like TPS, Ballooning and Memory Compression.
7.	Must fully support if not all, majority of existing operating systems available in the market.
8.	Must be able to provide zero downtime for applications running with at most 4 vCPUs.
9.	Must have a disk footprint that does not exceed 200MB.
	Must be able to support relocation of applications between data centers.
10.	Must have a bundled performance monitoring and analytics tool.
11.	Must be able to do capacity management including right-sizing, metering and optimization.
12.	Must be able to provide a tool for creating capacity models or what-if analysis.
13.	Must be able to provide root-cause analysis, recommendation.
14.	Must have a self-learning analytics technology with dynamic tresholds
15.	Performance monitoring and analytics tool should be able to integrate with identity sources for easier user access delegation.
16.	Must simplifies and enhances virtual-machine networking in virtual environments and enables those environments to use third-party distributed virtual switches.
17.	Must include Support and Subscription Service for 1 year
18.	Must include 12x5 access to support (phone and email)
19.	Must include Phone and Email Remote Support services
20.	Must have online access to documentation, knowledge base articles, discussion forums and other technical resources
21.	Must provide product updates and upgrades
22.	Must have a target response time based on the severity level:

	Severity 1 (Critical) – 4 business hours Severity 2 (Major) – 8 business hours Severity 3 (Minor) – 12 business hours Severity 4 (Cosmetic) – 12 business hours
23.	Must be compatible with existing VM Software use by the OSG

II. Renewal of the existing 12 Licenses of Virtual Machine Software for 1 Processor

Renewal Coverage: 08-DEC-17 to 30-DEC-18

1.	1 Year Support and Subscription Service renewal of existing 12 Virtual Infrastructure from 08-DEC-17 to 30-DEC-18
2.	Must include 12x5 access to support services (phone and email)
3.	Must include Phone and Email Remote Support services
4.	Must have online access to documentation, knowledge base articles, discussion forums and other technical resources
5.	Must provide product updates and upgrades
6.	Must have a target response time based on the severity level: Severity 1 (Critical) – 4 business hours Severity 2 (Major) – 8 business hours Severity 3 (Minor) – 12 business hours Severity 4 (Cosmetic) – 12 business hours

III. Renewal of the existing 1 License of Virtual Machine Server 6 Standard

Renewal Coverage: Up to 30-DEC-18

1.	2 Years Support and Subscription Service renewal of existing 1 license of centralized and extensible platform for managing virtual environment from 28-DEC-16 to 30-DEC-18
2.	Must include 12x5 access to support services (phone and email)
2.	Must include 12x5 access to support services (phone and email)
3.	Must include Phone and Email Remote Support services
4.	Must have online access to documentation, knowledge base articles, discussion forums and other technical resources
5.	Must provide product updates and upgrades
6.	Must have a target response time based on the severity level: Severity 1 (Critical) – 4 business hours Severity 2 (Major) – 8 business hours Severity 3 (Minor) – 12 business hours Severity 4 (Cosmetic) – 12 business hours