

PURCHASE REQUEST
OFFICE OF THE SOLICITOR GENERAL
 (Agency)

Department: **CASE MANAGEMENT SERVICE** PR No. **023-11-212 (EPA2024)** Date: **November 13, 2023**
 Section: SAI No. Date:

Stock No.	Unit	Item Description	Qty	Estimated Unit Cost	Estimated Amount
	lot	<p>PROCUREMENT OF NETWORK MANAGEMENT SYSTEM FOR FY 2024 (800 NMS and RMM Licenses)</p> <p>To acquire a comprehensive and state-of-the-art Network Management System with various critical functions and goals, including network monitoring, policy enforcement, inventory & compliance audit, software management, remote access support, User Administration Tools, Reporting Tools, Asset Management, Mobile Applications, Multi-Factor Authentication, API Access and Unlimited SMS Alerts.</p> <p><i>Support and Warranty</i></p> <ul style="list-style-type: none"> - 1 year of updates and support - Local Support: 24 X 7 support through phone, chat, and web-remote assistance for regular and critical incidents - Availability: The system shall be up and running with availability level of 99.75% or with one (1) hour and forty-nine (49) minutes of service downtime per month except for scheduled downtime due to preventive maintenance. - Rebate: One-tenth (1/10th) of one (1%) of the pro-rated ABC for affected month. <p><i>Training</i></p> <ul style="list-style-type: none"> - Knowledge transfer and training for end users (IT) within the 10-day delivery period <p><i>Delivery</i></p> <ul style="list-style-type: none"> - Ten (10) days upon receipt of NTP <p><i>Please see attached Terms of Reference:</i></p> <ul style="list-style-type: none"> A. Background; B. Objective; C. Terms: <ul style="list-style-type: none"> i. Scope; ii. ABC; iii. Delivery; iv. Support and Warranty; v. Schedule of Payment; vi. Qualifications of the Supplier; vii. Applicable Provisions of RA 9184; viii. Technical Specifications: <ul style="list-style-type: none"> *Performance and Network Monitoring: <ul style="list-style-type: none"> - General Features - Provides user defined real-time monitoring - Automated Network Discovery - Dashboard *Other Important Features: <ul style="list-style-type: none"> - Agent Deployment - Supported Devices - Agent Procedure - Inventory, Asset Discovery and Audit - Patch Management - Software Management - Remote Access - Reports and Alerting - Administration: Ticketing & Accessibility <p><i>Attached: Memorandum and Approved Terms of Reference from the Technical Working Group for the Procurement of ICT Subscription</i></p>	1	Php 6,500,000.00 VAT INCLUDED	Php 6,500,000.00

FUNDS AVAILABLE
 [Signature] NPP, FY 2024
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Amount in Words: **Six Million Five Hundred Thousand Pesos Only** Php **6,500,000.00**

Purpose: **For Bidding (Early Procurement Activity FY 2024)**

Prepared By:	Recommending Approval:	Approved by:
SHERA JANE B. SOLON Administrative Officer V	EDITHA R. BUENDIA Director IV, HRMAS	MENARDO I. GUEVARRA Solicitor General