

QUARTERLY PHYSICAL REPORT OF OPERATION
As of December 31, 2023

Department of Justice (DOJ) / Office of the Solicitor General

Agency :

150070000000

Organization Code (UACS) :

| Particulars | UACS CODE | Physical Target (Budget Year) | | | | | Physical Accomplishment (Budget Year) | | | | | Variance | Remarks |
|--|----------------|-------------------------------|-------------|-------------|-------------|-------|---------------------------------------|-------------|-------------|-------------|-------|----------|---------|
| | | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total | 1st Quarter | 2nd Quarter | 3rd Quarter | 4th Quarter | Total | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| LEGAL SERVICES FOR NATIONAL GOVERNMENT AGENCIES | 31010000000000 | | | | | | | | | | | | |
| OO : Efficient legal service for government and the public | | | | | | | | | | | | | |
| Outcome Indicator | | | | | | | | | | | | | |
| 1. Percentage of client agencies who rated the OSG pleadings and services as Very Satisfactory or higher | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 0% | |
| Output Indicators | | | | | | | | | | | | | |
| 1. Percentage of cases acted upon within thirty (30) days | | 99% | 99% | 99% | 99% | 99% | 97% | 100% | 99.8% | 99.9% | 99.4% | 0% | |
| 2. Percentage of cases acted upon for the year | | 98% | 98% | 98% | 98% | 98% | 99% | 96% | 99.9% | 99.6% | 98.6% | 0% | |
| 3. Percentage of SCN petitions acted upon within the period allowed by law | | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 0% | |

Note: The survey instrument was revised in order to comply with the AO 25's guideline to use a 5-point Likert-adjectival scale. In accordance, the OSG shifted from (1) Poor, (2) Unsatisfactory, (3) Satisfactory, (4) Very Satisfactory, (5) Excellent to (1) Very Dissatisfied, (2) Dissatisfied, (3) Neither Satisfied nor Dissatisfied, (4) Satisfied, (5) Very Satisfied. Thus, the performance target for this indicator was considered to be "Percent of client agencies who rated the OSG's legal representation with the rating satisfied or higher."


Prepared By:


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In coordination with:


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