

QUARTERLY PHYSICAL REPORT OF OPERATION As of March 31, 2024

Department of Justice (DOJ) / Office of the Solicitor General

Agency : **150070000000**

Organization Code (UACS) :

Particulars	UACS CODE	Physical Target (Budget Year)					Total	Physical Accomplishment (Budget Year)					Total	Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	5		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	11			
1	2	3	4	5	6	7	8	9	10	11	12	13	14		
LEGAL SERVICES FOR NATIONAL GOVERNMENT AGENCIES	3101000000000000														
OO : Efficient legal service for government and the public															
Outcome Indicator															
1. Percentage of client agencies who rated the OSG pleadings and services as Very Satisfactory or higher		100%	100%	100%	100%	100%	100%				100%	0%	The client survey is submitted semi-annually. Hence, the quarterly accomplishment is pegged at its minimum target.		
Output Indicators															
1. Percentage of cases acted upon within thirty (30) days		99%	99%	99%	99%	99%	99.8%				99.8%	0.8%			
2. Percentage of cases acted upon for the year		98%	98%	98%	98%	98%	99%				99%	1%			
3. Percentage of SCN petitions acted upon within the period allowed by law		100%	100%	100%	100%	100%	100%				100%	0%			

Note: The survey instrument was revised in order to comply with the AO 25's guideline to use a 5-point Likert-adjudicial scale. In accordance, the OSG shifted from (1) Poor, (2) Unsatisfactory, (3) Satisfactory, (4) Very Satisfactory, (5) Excellent to (1) Very Dissatisfied, (2) Dissatisfied, (3) Neither Satisfied nor Dissatisfied, (4) Satisfied, (5) Very Satisfied. Thus, the performance target for this indicator was considered to be "Percent of client agencies who rated the OSG's legal representation with the rating satisfied or higher."

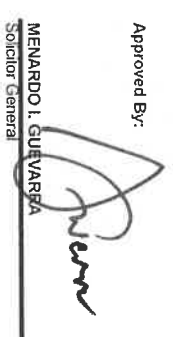
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